**Starlight Ranch Mobile Home Owners’ Association**

**Town Hall Meeting**

**March 23, 2019**

**Call to Order:**

Starlight Ranch HOA Town Hall meeting was held on Saturday, March 23, 2019, at the front clubhouse. President Curt Delong, welcomed everyone opening the meeting at 11:00 a.m. All present recited the Pledge of Allegiance. Roll call was taken. Board Members present were Curt Delong-President, Laurie Lyons-Vice President, Linda Van Meter-Secretary, Bruce Halverson-Director and Georgia Moffat-Treasurer. Denise Koplar and Dawn Hughes had excused absences.

Curt, Linda and Georgia explained the process for filing complaints with park management. The residents were informed that it would be advisable to provide Georgia with a stamped and dated copy. Georgia will meet with management monthly to review actions taken to resolve those issues. Those complaints that remain unresolved will be brought to the attention of ELS regional manager at the quarterly meetings. Residents were advised that forms are available at the clubhouses. A resident wanted to know how long it would take before action would be taken regarding these issues. The board cannot give a definitive time for how long it takes to resolve an issue. The board can only promise to be persistent in following up with management.

The HOA board cannot follow up if residents do not follow the procedure for filing the comment forms. Residents were asked not to go to the office and verbally rant about an issue, but to always get a form from one of the clubhouses, fill it out and take it to the office and ask for a dated, signed copy then give the copy to Georgia for follow up.

Issues brought up were low water pressure, the water system failures and underage residents in the community.

Curt advised the residents that ELS most likely will not replace the water pipes due to the cost. The on-going repairs will continue as they occur. Curt said residents should check the faucets that might be plugged causing the low pressure. A voter registration list of residents in the community that gave addresses and ages of the voters was given to ELS at the last meeting with the regional manager. Our temporary manager and the regional manager agreed to take appropriate measures using the information provided. The HOA board also believes that the installation of the gate will also aid in locating unauthorized residents.

Other issues discussed:

* Putting speed bumps on Horse Shoe Bend
* More speed limit signs
* Kids going through the gates in back of the park.
* Clean storm drains to prevent flooding. When was the last time this was done?

**The meeting was adjourned at 12:00 PM.**