

Starlight Ranch Mobile Homeowner's Association, Inc.

### PRESIDENTS LETTER

Happy August to all, time is flying by. Here are a few updates, (1) Back gate in final permitting process, once the back gate is completed they will begin working on front gate. They have to replacing the brains of old system with new. Your cards or fobs will work with new system. (2) You will see more visible presence of the sheriff's deputies in the park since the shooting on Appaloosa. I have been in contact with management (Mirta) and sheriff's department about the situation and will continue to work with them to make our community safe. If you see something say something. I have provided the Sheriff's department with address of drug houses and they are being addressed. If you know of any homes having suspicious activity let me know or any member of the board. Many residents have reached out to me asking for help with lot rent, more than I expected. The funds that were available are dwindling quickly so I'm working on other sources of funds to help our residents. On a sad note Denise Koplak passed away suddenly. This has affected me personally and has left our community and board short a great person. I will be holding a celebration of life within next 10 days. Anyone with pic's please let me know and I will let you all know the date soon as I can make arrangements. On a final note I will

be undergoing surgery this month to remove and replace discs in my neck (4) to be exact so I may not be visible for a few months. I will be wearing cervical collar and not able to do steps. I ask to keep me in prayers. Thanks to all residents who are helping their neighbors, thank you so much. We are a great community with great people. Have a great Labor Day. Thank you  
James HOA President

### AUGUST ACTIVITIES

*All residents with residents ID and guests (over 18) with Guest Passes are welcome to attend all activities.*

- August 3 – Ice Cream Social & Gift Card Bingo – 1 PM
- August 15 – Game Night – 7 PM
- August 17 – Brunch – 11 AM
- August 24 - Movie/Pizza – 4:45 PM. Pizza will be ordered at 4:50 PM
- August 31 – Labor Day BBQ – 1 PM

Every Monday is Bingo. Last Sale is at 6:30 PM. Open to the public. Every Friday is Quarter Bingo starting at 10:00 AM. Open to the public.

Town Hall August 10th at 11 AM in the front clubhouse.

## CARTA DEL PRESIDENTE

Feliz agosto a todos. El tiempo pasa volando. Aquí hay algunas actualizaciones: (1) La puerta trasera está en el proceso final de obtención de permisos. Una vez que se complete la puerta trasera, ELS comenzará a trabajar en la puerta delantera para reemplazar y actualizar los cerebros del sistema anterior. (2) Verá una presencia más visible de los agentes del sheriff en el parque desde el tiroteo en Appaloosa. He estado en contacto con la gerencia (Mirta) y el departamento del sheriff sobre la situación y continuaré trabajando con ellos para que nuestra comunidad sea segura. Si ves algo, di algo. Le he proporcionado al departamento del sheriff las direcciones de varias casas de drogas y están siendo atendidas. Si sabe de alguna casa que tenga actividad sospechosa, hágamelo saber o notifique a cualquier otro miembro de la junta. Muchos residentes se han acercado a Ke para pedir ayuda con el alquiler del lote, más de lo que esperaba. Los fondos que estaban disponibles están disminuyendo rápidamente, por lo que estoy trabajando en otras fuentes de financiación para ayudar a nuestros residentes. Lo triste es que Denise Koplak falleció repentinamente. Esto me ha afectado personalmente y ha dejado a nuestra comunidad y a nuestra junta directiva como una gran persona. Seré Hola

celebración de la vida de Denise dentro de los próximos 20 días. Cualquiera que tenga fotos, hágamelo saber y les informaré la fecha tan pronto como pueda hacer los arreglos. Como nota final, este mes me someteré a una cirugía para extraer y reemplazar discos en mi cuello (4) para ser exactos, por lo que es posible que no sea visible durante algunos meses. Llevaré un collarín cervical y no podré dar pasos. Les pido tenerme en sus oraciones. Gracias a todos los residentes que están ayudando a sus vecinos. Muchas gracias. Somos una gran comunidad con grandes personas. Que tengas un excelente Día del Trabajo. Gracias, James Presidente de la Asociación de Propietarios

## 2024 OFFICERS AND DIRECTORS

James Irvine – President  
321-265-9313

Curt DeLong – Vice President  
407-616-3745

Jo Ellen Hall – Secretary  
407-209-6930

Georgia Moffat – Treasurer  
407-233-4053

Roger Hebert – Director  
407-592-3850

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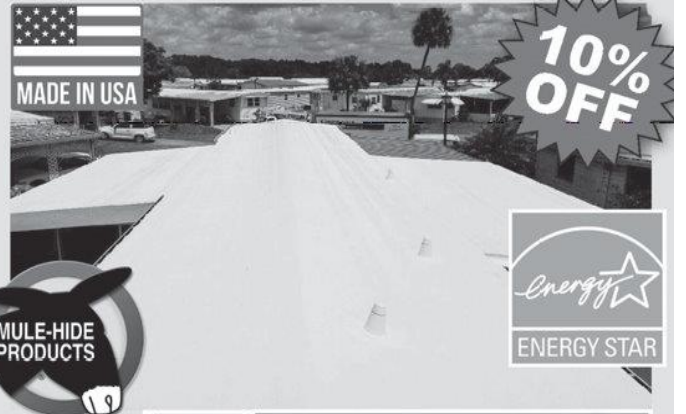
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Denise Kopljar passed away on July 7, 2024. Denise was a longtime resident of Starlight Ranch Mobile Home Park. (Over 20 years) Those who knew Denise knew she loved her fur babies Jack & Willow. Her fur babies are with family.

We will remember Denise for her many attributes, she was heavily involved in the community over the years. Denise was a current HOA Board Member helping residents at every turn. Denise would be the first person to jump in and assist anyone in need.

Denise would coordinate many activities for the residents. Denise was a big part of our food bank of yesteryear. She helped with outside food/health vendors participate in resident giveaways. Denise was a doer, always looking out for the other guy; Denise always gave us her all.

Her kind and giving gentle soul will be missed by all. Our condolences go out to her family and friends.

<u>NAME</u>	<u>BIRTHDAY</u>
Barry Renn	8/1
Nazar Kollaian	8/2
Debbie Mrazek	8/5
Helen Bostock	8/6
Sal Peccaro	8/6
Laura Meroney	8/6
Adriana Nazar	8/7
Nazar Kollaian	8/7
Dawn Alexander	8/9
Gary Moreland	8/9
Joan Rowan	8/10
Hector Reaez	8/11
Eliezer Ocasio Ortiz	8/13
Donald Canfield	8/15
Victor Bouillon	8/18
Bob Hall	8/18
Arnold Bruening	8/21
Generosa Roman	8/23
Stacy Kormylo	8/23
Angel Martinex	8/25
Mary Santana-Edge	8/27
Paige Powell	8/28
Linda Van Meter	8/29
Maria Torres	8/31
	<u>ANNIVERSARY</u>
Carlos & Miriam Rodriguez	8/11

“Starlight Ranch Orlando  
Neighbors Group”

Dear Residents,

We have a private group on Facebook to share news, neighborly assistance, current activities and events. You can become a member here:

[https://www.facebook.com/groups/524447299638292/?ref=share\\_group\\_link](https://www.facebook.com/groups/524447299638292/?ref=share_group_link)

All information is provided in both English and Spanish. Please be advised that the group is monitored. This prevents outside comments, bullying or unwanted advertising. It’s a safe place to share your day, experiences, discuss community issues, ask questions or if you need assistance.

To join the group, we have a small questionnaire to verify residence at Starlight. The administrators have the right to verify the information provided.

We invite and welcome our current residents to our page!

**NEXT HOA BOARD MEETING  
AUGUST 14, 2024  
AT 6 PM  
FRONT CLUBHOUSE**

Are you checking the HOA bulletin boards when you check your mail? We have the monthly calendar posted with activities coming up for the month. Also have flyers posted for any HOA events coming up.

## STARLIGHT RANCH HOA COMPLAINT PROCEDURE

The HOA is bringing back the Complaint Form tracking procedure. This means the HOA will file your complaint after the resident completes the complaint form. Complaints filed with the Starlight Ranch office need to be tracked. If you have a complaint you need to fill out the form, and return it to the HOA. You can find the forms in the front clubhouse on the dining room table and on the bar by the kitchen in the back clubhouse.

### **Form completion process:**

1. Check box for complaint.
2. Complete Your Contact Information Box. (Leave this section blank if you want to file anonymous). We encourage filing with your name.
3. Fill in a name and or address of the area or persons of concern/complaint.
4. Next complete section regarding details of complaint. Be as detailed as possible. (Ex. Under age residents, renting rooms, etc.). This will help with reporting the issue to management.
5. Please sign and date the form if you don't want to be anonymous.
6. Please give the form to the HOA. You may slip the form under the door of the HOA office in the back clubhouse. Or put your form in the HOA suggestion box on the wall located in the front clubhouse opposite the kitchen.
7. Georgia will collect, record/copy the form for the record.

Once a month we will sit with management to address these issues. We hope the residents will get involved and help the HOA make this a better place to live. If you have any questions please contact Georgia at 407-233-4053. Please leave a message and I will return your call.

The complaint form is online. You go to "Starlightranchhoaweb.com." The left side will have a list of information available. Go to "Resident Contact Forms". It will take you to another page. Select the "Park Complaint form". You will need to click the "Resident Comment (Complaints) button and the form will open.

## PROCEDIMIENTO DE QUEJA DE HOA DE STARLIGHT RANCH

La HOA está recuperando el procedimiento de seguimiento de la empresa de quejas. Esto significa que la HOA presentará su queja después de que el residente complete el formulario. Es necesario realizar un seguimiento de las quejas presentadas ante la oficina de Starlight Ranch. Si tiene una queja, debe completar el formulario y devolverlo a la HOA. Puede encontrar los formularios en la casa club delantera, en la mesa del comedor y en la barra junto a la cocina en la casa club trasera.

### Proceso de finalización del formulario:

1. Marque la casilla para reclamar.
2. Complete su cuadro de información de contacto. (Deje esta sección en blanco si desea presentar una solicitud anónima). Le recomendamos que complete con su nombre.
3. Complete el nombre y dirección del área o personas de preocupación/queja.
4. Siguiente sección completa sobre los detalles de la denuncia. Sea lo más detallado posible. (Ej. residentes menores de edad, alquiler de habitaciones, ect.). Esto ayudará a informar el problema a la gerencia.
5. Firme y feche el formulario si no desea permanecer en el anonimato.
6. Entregue el formulario a la HOA. Puede deslizar el formulario debajo de la puerta de la oficina de HOA en la casa club trasera. O coloque su formulario en el buzón de sugerencias de HOA en la pared ubicada en la casa club delantera, frente a la cocina.
7. Georgia recopilará, registrará y copiará el formulario para su registro.

Una vez al mes, nos reuniremos con la gerencia para abordar estos temas. Esperamos que los residentes se involucren y ayuden a la HOA a hacer de este un mejor lugar para vivir. Si tiene alguna pregunta, comuníquese con Georgia al 407-233-4053. Por favor deje un mensaje y le devolveré la llamada.

El formulario de queja está en línea. Vaya a "[Starlightranchhoaweb.com](http://Starlightranchhoaweb.com)". En el lado izquierdo, desplácese hacia abajo en las pestañas y haga clic en "Formularios de contacto para residentes". " Esto abrirá otra página. Haga clic en la pestaña "Formulario de queja del parque". Se abrirá el formulario de queja.

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“Starlight Ranch Orlando  
Neighbors Group”

Estimados residentes,

Tenemos un grupo privado en Facebook para compartir noticias, ayuda entre vecinos, actividades y eventos actuales. Puede hacerse miembro aquí:

[https://www.facebook.com/groups/524447299638292/?ref=share\\_group\\_link](https://www.facebook.com/groups/524447299638292/?ref=share_group_link)

Toda la información se proporciona tanto en inglés como en español. Por favor, tenga en cuenta que el grupo está monitorizado. Así se evitan comentarios, acoso o publicidad no deseada. Es un lugar seguro para compartir su día, experiencias, discutir temas de la comunidad, hacer preguntas o si necesita ayuda.

Para unirse al grupo, tenemos un pequeño cuestionario para verificar su residencia en Starlight. Los administradores tienen el derecho de verificar la información proporcionada.

¡Invitamos y damos la bienvenida a nuestra página a nuestros residentes actuales!

~ August 2024 ~

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Notes:</b> <b>ACH = Front Clubhouse</b> <b>MCH = Back Clubhouse</b>				<b>1</b>	<b>2</b> Quarter Bingo 10 AM ACH	<b>3</b> Ice Cream Social Gift Card Bingo 1 PM ACH
<b>4</b>	<b>5</b> Bingo 6:45 PM Last Sale - 6:30 PM ACH	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b> Quarter Bingo 10 AM ACH	<b>10</b> Town Hall Mtg 11 AM ACH
<b>11</b>	<b>12</b> Bingo 6:45 PM Last Sale - 6:30 PM ACH	<b>13</b>	<b>14</b> HOA Board Mtg 6 PM ACH	<b>15</b> Game Night 7 PM ACH	<b>16</b> Quarter Bingo 10 AM ACH	<b>17</b> Brunch 11 AM ACH
<b>18</b>	<b>19</b> NO BINGO	<b>20</b> VOTING AT FRONT CLUBHOUSE	<b>21</b>	<b>22</b>	<b>23</b> Quarter Bingo 10 AM ACH	<b>24</b> Pizza ordered at 4:50 PM Movie/Pizza 4:45 PM ACH
<b>25</b>	<b>26</b> Bingo 6:45 PM Last Sale - 6:30 PM ACH	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b> Quarter Bingo 10 AM ACH	<b>31</b> Labor Day BBQ 1 PM ACH Desserts Welcom

**IMPORTANT TELEPHONE NUMBERS**

Emergency	Dial 911
Non-Emergency Help & Information	Dial 311
United Way/Elder Services	Dial 211
Universal Towing	407-816-0102

Starlight Ranch Office	407-273-3130
After hours/weekends	407-770-7015
Apex Security	407-223-8792
Orange Cty Animal Control	407-836-3111

Sheriff – Non-Emergency	407-836-4357
Mosquito Control	407-254-9120
Crime line	800-423-8477
Narcotics Tip Line	407-836-8470